

Terms and Conditions.

Please read the Terms and Conditions carefully.

These Terms and Conditions are effective as of July 2022. We expressly reserve the right to change these Terms and Conditions from time to time without notice to you.

You acknowledge and agree that it is your responsibility to review these Terms and Conditions from time to time and to familiarize yourself with any modifications.

What Tara Squibb Ceramics produces:

Handcrafted contemporary ceramics.

I make every effort to convey the details of the product accurately. As products are handmade there may be some variation and images are for guidance only

Some are hand-built whilst other pieces are thrown on the potter's wheel and (unless stated) carry my maker's mark. Though there maybe similarities in shapes and sizes, ultimately every piece bears individual characteristics.

Commissions

Commissions will carry a non refundable 40% deposit. Completed commissions will be dispatched once full payment has been received.

Commission orders are not included in the free postage category, postage costs can be discussed at time of ordering the commission.

Please note commission, bespoke and personalised orders are non refundable and cannot be exchanged or replaced.

How payments can be made:

You can make payments securely using Stripe. Once items have been added to cart, click the cart to continue to checkout area.

Complete required fields to view shipping costs, then enter card details for payment via Stripe (a secure online payment platform) to make your payment securely and activate the order.

You will receive an order confirmation sent by email and a further email giving notification of order dispatch.

International shipping, taxes and tariffs are payable by the customer.

Dispatch and delivery:

I aim to process and dispatch your order within 3 working days.

Free second class post is only available within the UK Mainland, for any items outside the UK mainland, please contact.

Terms and Conditions.

Prices for delivery of orders to Europe are calculated by weight and will appear on checkout when you choose your destination country.

Worldwide shipping is available, please contact tara@tarasquibbceramics.co.uk for shipping price options to your chosen destination.

For deliveries to Mainland UK, please allow approximately 5- 7 working days.

For deliveries to Europe, please allow approximately 7-14 working days.

For deliveries to other Worldwide destinations, please allow approximately 14- 28 working days.

Packaging:

I am keen to do my best, to add as little as possible to the global waste problem, to this end I try wherever possible to re- use or up-cycle any packaging.

All orders are carefully packaged to reach you in a perfect and presentable condition.

Your order will be parcelled in unused tissue paper, wrapping foam or clean bubble wrap, whilst a certain amount of the protective packing and outer boxing will possibly be materials I have collected and saved to reuse.

Afterall, I am sure you will be happy to give the ceramic piece a new home, but the packaging you probably will not want to keep.

By increasing the times packaging is reused, hopefully together we can try to reduce the overall waste impact.

Right to Cancellation

Should you choose to cancel an order.

Please contact tara@tarasquibbceramics.co.uk as soon as possible to cancel an order before shipping. As long as the item has not shipped, the order will be cancelled and a refund will be issued.

Should the order have already been dispatched, you must notify me that you wish to return the item(s) by contacting me at tara@tarasquibbceramics.co.uk within 14 days of receipt.

You (the customer) will then need to send it back within 14 days from the date of notification, in the same condition and original packaging. Refunds will be made within 14 days of receipt.

Return insurance is the responsibility of the customer, items damaged on return journey will not be refunded.

Terms and Conditions.

Once the item has been returned to Tara Squibb Ceramics in perfect condition, the order will be cancelled and a refund for the full cost of the item will be issued.

Please note:

Return costs are payable by the customer, unless the item is faulty.

Original outward shipping & handling costs (if paid) and your return postage costs are not refundable.

If an item is returned due to being faulty, then a repair, or a replacement or a full refund will be offered.

Return of any item damaged from use, misuse or general wear and tear, will not be accepted.

Notification of a return or cancellation of order must be made within 7 days and the item returned in perfect condition within 14 days, (unless the item is faulty). This does not affect your statutory rights.

Damaged and Faulty Goods

I hope you are completely satisfied with your purchase, but if the item should prove faulty please notify me at tara@tarasquibbceramics.co.uk and I will, on return of the item or items, either repair, replace or refund the item in full. In such cases shipping costs will be refunded by Tara Squibb Ceramics.

All my pieces are inspected prior to dispatch but I cannot guarantee that damage will not occur during delivery. In the event of any items being damaged upon receipt please notify me immediately by emailing me at tara@tarasquibbceramics.co.uk

Trading and Returns Address

Tara Squibb Ceramics.

Pen-Y-Parc, Red Lane, Welshpool, Powys SY21 8RL. Wales, UK.

Email: tara@tarasquibbceramics.co.uk

Intellectual Property

Terms and Conditions.

By accepting these Terms and Conditions, you acknowledge and agree that all content presented to you on this Website owned and administered by First of March Limited is protected by copyrights, trademarks, service marks, patents or other proprietary rights and laws, and is the sole property of Tara Squibb Ceramics. You are only permitted to use the content as expressly authorized by us or the specific content provider. Except for a single copy made for personal use only, you may not copy, reproduce, modify, republish, upload, post, transmit, or distribute any documents or information from this Website owned and administered by First Of March Limited in any form or by any means without prior written permission from us or the specific content provider, and you are solely responsible for obtaining permission before reusing any copyrighted material that is available via the First Of March Website.

Disclaimer of Warranties, Limitations of Liability, and Indemnification

Tara Squibb Ceramics reserves the right to terminate these Terms and Conditions. If Tara Squibb Ceramics terminates these Terms and Conditions for any of the reasons set out in this section, Tara Squibb Ceramics shall have no liability or responsibility to you.

Assignment

Tara Squibb Ceramics may assign this Terms and Conditions or any part of it without restrictions. You may not assign this Terms and Conditions or any part of it to any third party.

Governing Law

These Terms and Conditions and any dispute or claim arising out of, or related to them, shall be governed by and construed in accordance with the internal laws of the UK, without giving effect to any choice or conflict of law provision or rule.

Any legal suit, action or proceeding arising out of, or related to, these Terms of Service shall be instituted exclusively in the relevant courts.